



Volunteer Position Title: Farmers Market Community Connector

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Community Need Met: The mission of Friendship House is to reflect the heart of God by feeding, sheltering, clothing, and healing... to empower those in need. A Market Volunteer supports the ability to communicate with the general public about the exciting work that is happening at Friendship House while also selling coffee that is roasted and packaged in the Friendship House Café as a work-skill learning opportunity for Friendship House residents.

Qualifications: Volunteers will socialize with market guests about opportunities for the community to support Friendship House. Volunteers must be willing and able to do basic sales of bagged coffee including receiving payment, tracking inventory, and recording information in cash-box. Volunteers must also set up and transport basic supplies to and from the market location.

Responsibilities: For each market, volunteers are asked to pick-up sales booth items including a folding pop-up tent, weights, a folding table, two folding chairs, packaged coffee, and other sales supplies. Volunteers will then set up the booth at the market and remain for the entire duration of the market. During this time volunteers will socialize with guests and sell bags of coffee. Upon market close, volunteers will take down the materials and return them to Friendship House. Volunteers may be asked to manage other duties upon requested.

Location and Time Commitment: The Mound Vernon Farmers Market is every other Saturday from 9:00 a.m. to 2:00 p.m. The Sedro-Woolley Farmers Market is every other Wednesday from 3:00 p.m. to 7:00 p.m. The market season for both locations is May to October. Volunteers are asked to join for at least two market sessions.

How to Apply: Submit a Need Response on Skagit Volunteer Center or contact Emily Grubbs for more information about this position. Both application routes will go through an application and an interview before placement into a volunteer position.

Contact: Volunteer Coordinator, Emily Grubbs by email at emily@skagitfriendshiphouse.org or by phone at (360) 336-6138 ext. 110

Market Volunteer Position Information

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Training Manual

- Arrive at Friendship house (8:00am for Mt. Vernon, 2pm for Sedro-Woolley) and begin loading
- Include tent, weights, cash-box, coffee, informational materials, table, chairs, and table cloth in loading.
- Count and record all starting coffee quantities.
- Go to market site and set up booth.
- Engage customers in coffee sales and in discussions about Friendship House.
- At the close of market, disassemble the booth and return it to Friendship House
- Count and record all ending coffee quantities.
- Other duties as requested

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Interview Criteria

- Willing and able to set up market booth
- Willing and able to engage well with guests
- Willing and able to inform guests about Friendship House
- Trustworthy in handling cash payments and donations

Interview Questions

- Tell me about an experience you have had in the past doing customer service? What did you enjoy about it? What was difficult about it?
- Let's say, you begin talking to somebody about Friendship House while at the market. They begin criticizing efforts around homelessness. How might you engage with this person?